Your Personify Care portal

Personify Care is a safe and secure online platform that allows you to receive important information, complete questionnaires, and prepare for your appointment or procedure from your phone or computer.

Royal Perth Hospital (RPH), Bentley Health Service (BHS) and Mt Lawley Hospital (MLH) use Personify Care to help support and guide you through your care.

It helps us:

- ensure you receive the care you need
- share important information with you securely, in one place
- make sure you are prepared for your appointment or procedure
- keep your details up to date.

Outpatients

- **RPH, BHS and MLH outpatient clinics regularly review clinic wait lists. We now use Personify Care to check if you still need your appointment.**
- **If you are on a RPH, BHS or MLH outpatient clinic waitlist, you may receive an SMS link to Personify Care to complete a short online questionnaire.**
- **This is a safe and trusted link that only you and your treating team can view.**

Please complete your responses as soon as possible. If you are unsure about the SMS, please telephone (08) 6477 5196 between 8 am and 4 pm.

Contact us

Royal Perth Hospital Site Referral Office

(08) 6477 5196
8 am to 4 pm
Monday to Friday

If you cannot access the online platform, paper alternatives are available. Please ask our staff.

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Please let us know if you have difficulty reading this information