



Mental health emergency services

Further information on
services provided

**Visit the Mental Health
Commission website**

[www.mhc.wa.gov.au/getting-help/helplines/
mental-health-response-line/](http://www.mhc.wa.gov.au/getting-help/helplines/mental-health-response-line/)

In a mental health emergency

Call MHERL

1300 555 788 (Metro)

1800 676 822 (Peel)

In a life-threatening emergency

Call Emergency Services

(Police/Fire/Ambulance)

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AWAITING CAC
APPROVAL

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Mental health emergency services

To assist mental health emergencies in the community, the Department of Health provides emergency response through two integrated services:

- › Mental Health Emergency Response Line (MHERL)
- › Community After-hours Treatment Teams.

Who should use mental health emergency services?

Services may be used by all people involved in a mental health emergency in the community. This might include:

- › individuals who feel that they require urgent assistance
- › families or carers of those with a mental illness
- › members of the public who witness a mental health crisis and require assistance or advice
- › police officers.

Community after-hours treatment teams

Community After-hours Treatment Teams consist of mental health professionals, including nursing and allied health staff.

Staff have access to an on-call psychiatrist for consultation if needed.

Teams provide after-hours assessment and specialist intervention for people who are triaged and are considered to be experiencing a mental health emergency.

Teams are situated in various locations around the Perth metropolitan area, strategically placed to allow for a rapid response to mental health emergencies.

When are mental health emergency services available?

Mental health emergency services are available 24 hours a day, seven days a week.

MHERL call centre staff will liaise with appropriate community mental health teams in your area.