

The latest news, views, and announcements

INSIDE

This communique highlights key discussions and considerations of the EMHS Board meeting held on Tuesday 28 May 2024 at the Armadale Health Service Executive Boardroom

Board Members Present

Ms Pia Turcinov AM, Board Chair
Dr Denise Glennon, Deputy Board Chair
Mr Peter Forbes
Mr Ross Keesing via Teams
Ms Tracey Moroney
Ms Vanessa Elliott

Board Leader Rounding

Aboriginal Health Strategy Team – Pia Turcinov & Vanessa Elliott; Patient Support Services – Peter Forbes; RPH Business Teams – Denise Glennon; RPH Coding and Health Information Management – Tracey Moroney.



Board Chair – Ms Pia Turcinov

The Board members held the May Board Meeting at the EMHS Chief Executive Office in the Boardroom and undertook leader rounding across various areas within Royal Perth Hospital.

The EMHS Board Quarterly Report on the key updates of progress against the EMHS Board Statement of Expectations was approved and submitted to the Minister for Health's Office.

The monthly Ambulance Ramping Taskforce meeting was held on 6 May 2024 with Dr Shirley Bowen, the new Director General – Department of Health, in attendance. The State Health Operations Centre (SHOC) provided a program update on the System Flow Centre (SFC), Patient Transport Coordination Hub (PaTCH) and the WA Virtual Emergency Department (WAVED).

The Board Chair attended a webinar by the Australiasian College of Health Service Management on 8 May 2024. The webinar was hosted by Peter O'Halloran, Chief Digital Officer of the Australian Digital Health Agency, who presented on the Impact the National Healthcare Interoperability Plan will have on health services.

The National Interoperability Plan 2023-2028 outlines a national vision to share consumer health information safely, securely and seamlessly and identifies 44 actions across five priority areas relating to identity, standards, information sharing, innovation and measuring benefits.





Chief Executive – Dr Lesley Bennett

Dr Bennett provided an update on key matters across EMHS including:

- Dr Bennett provided an update on the EMHS Workforce Strategy and action items contained within which EMHS are progressing.
- Dr Bennett had her first meeting with the new Director General – Department of Health, Dr Shirley Bowen to discuss EMHS performance and operational issues.

Site Updates

The Executive Director – Royal Perth Bentley Group, Mr Ben Noteboom, provided an update on RPBG matters this month, including:

- RPBG celebrated International Day of the Nurse and Midwife across RPBG sites on 10 May 2024.
- The Annual Health Roundtable Innovations Showcase was held in Brisbane between 16 – 17 May 2024. Three RPBG staff travelled to Brisbane to represent RPBG and present on the Haemodialysis Intensive Program, Vascular Access Team and the ED Language Legends Application.
- The Aboriginal naming of areas across RPH is in progress, aiming to launch during NAIDOC week.

The Executive Director – Armadale Kalamunda Group, Mr Neil Cowan, provided an update on AKG matters this month, including:

- Armadale Health Service achieved 100% Transfer of Care on 25 April and 75% overall for the month.
- NEXUS Training has commenced across AKG.

Presentations to the Board

The EMHS Board Members hosted the Health Support Services (HSS) Board Chair, Ms Margaret Pyrchia and Chief Executive, Mr Rob Toms.

The HSS presentation provided updates on:

- EMHS and HSS Service Level Agreement
- Office of the Auditor General (OAG) General Computing Controls (GCC) Audit Recommendations
- Cyber Security Updates and E5 licensing

Committee Reports

The Board discussed reports from the Chairs of the Board Safety & Quality, Audit & Risk & Strategy, and Board Finance Committees.

Safety & Quality:

- The Chair reported back to the Board that Safety & Quality Key Performance Indicators (KPIs) have been consistently performing well over the past year.
- The Committee commented on compliments at AKG have increased significantly over the past 6 months and congratulated the team on these results.
- The Committee has requested oversight of the accreditation process and will receive a presentation from RPH at the July Committee meeting.
- An Expression of Interest for a consumer representative on the Safety & Quality Committee has been advertised.

Operational Performance & Strategy:

- The Committee received updates on the Innovation Hub and the Digital Medical Record Program.
- Discussions were held in relation to Emergency Access and Elective Surgery Access Performance.
- The Committee were provided with an overview of the Digital Strategy Update noting that the Strategy will be tabled at the June Board Meeting.

Finance:

- The Committee discussed the EMHS financial matters for the month.
- The Committee received an update on the Strategic Asset Plan following consultation and feedback from Board Members.

Leader Rounding Reflections with Board Members

The Board Members participated in several engagement opportunities across the Royal Perth Hospital campus on Tuesday 28 May 2024.

The areas selected for visiting this month were: The Medical Records and Coding Area; Business Units in the RPH Executive Area; The Aboriginal Health and Strategy Team and Patient Support Services within the Emergency Department.

The Board Members commented on the culture displayed through the service and noted that the staff they engaged with were really positive and committed to their roles.

Feedback from Board Members:

As a clinician, I was delighted to observe the depth of understanding the finance and business staff and regarding the daily operations of the clinical areas they support and the clinical implications of their crucial work. Their passion for their roles and their contributions to patient care and the sustainability of the health service were truly commendable.

As a member of the Safety & Quality Committee and visiting the coding department helped me put in context the reports we see. We keep hearing about a lack of coding staff, and so discussing with the team was informative.

