

CPD applied for:



“Essential training for anyone in healthcare.”



“Lessons learned from other industries, equally applicable to healthcare!”



“The training is instantly translatable to my work!”



FREE FOR RPBG STAFF



nexus

CONNECTING HEALTHCARE AND AVIATION – HUMAN FACTORS TRAINING

One day course

4 or 5 May 2018



Team Development Program

A world-leading, innovative training experience featuring two ex-military pilots. Designed to improve the non-technical skills of communication, assertiveness, teamwork, leadership, error management, situational awareness and decision-making for healthcare professionals.



Royal Perth Hospital

nexus

CONNECTING HEALTHCARE AND AVIATION – HUMAN FACTORS TRAINING

Free, one day course for RPBG employees

(Non RPBG employees – \$100)

4 or 5 May 2018

Royal Perth Hospital Vacation Care Centre
(Old Victoria's Café)

Register your attendance via <https://goo.gl/vY7Yqy>

Email: rpbg.nexus@health.wa.gov.au

AWARENESS

why non-technical skills are important to patient outcomes

COMMUNICATION

avoid misunderstandings, the read-back technique and how to break down assertive communication

TEAMWORK

working collaboratively with colleagues

LEADERSHIP

situational leadership, providing direction, coaching and delegation

ERROR MANAGEMENT

understanding error – threat and error management

SITUATIONAL AWARENESS

maintaining awareness in high stress situations

DECISION-MAKING

intuitive and analytical – the P.I.L.O.T's model

ANTHONY LOCK, DSM RPBG DIRECTOR OF NON-TECHNICAL SKILLS AND HUMAN FACTORS TRAINING, AIR FORCE AND AIRLINE PILOT

DR JON SPIRO ROYAL PERTH HOSPITAL INTERVENTIONAL CARDIOLOGIST AND SENIOR LECTURER AT THE UNIVERSITY OF WA

MICK ASPINALL RAAF FACILITATOR IN HUMAN FACTORS AND NON-TECHNICAL SKILLS TRAINING, AIR FORCE AND 747 PILOT

JANA EWING INTERNATIONAL ADULT EDUCATION SPECIALIST AND NON-TECHNICAL SKILLS AIRLINE FACILITATOR