Are you worried about a recent change in your condition or a person you care for?

Our “Call and Respond Early” (CARE) process is a way for patients, families and carers to call for immediate assistance when they feel that their healthcare team has not fully recognised a change in their health condition.

There are three easy steps to seek assistance, please follow the steps below.

**Step 1:** Call a Nurse or Doctor
Use the call bell at the side of your bed, or go to the nurses’ station and talk to your nurse or doctor about your concerns.

**Step 2:** If you are still concerned, ask to speak to the nurse in charge.

**Step 3:** Make a CARE call
If you think it is urgent, or are still worried, and feel that you have not had an appropriate response phone 0437 313 925.