East Metropolitan Health Service

Our Vision
Healthy people, amazing care

*Koorda moort, moorditj kwabadak*

Our Values
- Kindness
- Excellence
- Respect
- Integrity
- Collaboration
- Accountability
East Metropolitan Health Service

EMHS comprises an extensive hospital and health service network that aims to maintain and improve the health and wellbeing of more than 680,000 Western Australians in its catchment area.

- Royal Perth Hospital
- Bentley Health Service
- Armadale Health Service
- Kalamunda District Community Hospital
- St John of God Midland Public Hospital
EMHS Services

- Emergency and critical care
- State trauma
- Elective and emergency surgery
- General medical
- Mental health
- Inpatient and outpatient services
- Aged care
- Palliative care
- Rehabilitation
- Women’s, children’s and neonates services
Mental Illness in EMHS

• 1 in 5 West Australians over 12yrs has mental illness, at varying degrees of severity
• That is over 120 000 individuals in our EMHS community who need MH care
• Approximately 75% of which will access treatment

EMHS Mental Health: Prevalence and Treatment

Data source: National Mental Health Service Planning framework 2017/18
How many people are coming through our ED doors and into our hospitals?

### EMHS Emergency Services

|                        | 2015/16 | 2016/17 | 2017/18 | 2018/19  
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<tr>
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<tbody>
<tr>
<td>Total ED Presentations</td>
<td>168,012</td>
<td>196,087</td>
<td>203,140</td>
<td>105,225</td>
</tr>
<tr>
<td>% of which are Mental Health presentations</td>
<td>8%</td>
<td>8%</td>
<td>8%</td>
<td>8%</td>
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<tr>
<td>% of Mental Health presentations that are admitted</td>
<td>30%</td>
<td>31%</td>
<td>31%</td>
<td>32%</td>
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Top diagnosis for those admitted as an inpatients:
- Acute and transient psychotic disorder; Schizophrenia; Acute stress reaction; Depressive disorder

Top diagnosis for those discharged from ED to home/community:
- Acute stress reaction; Anxiety disorder; Depressive episode; Panic disorder; Schizophrenia

Data Source: Mental Health Inpatient Report, Health Roundtable January – December 2018
Mental Health Patient Flow Model

- Strengthen local inpatient bed demand management - EMHS responsible for meeting our local demand for beds
- Standardisation of practices and processes across services - where EMHS is unable to create a local bed a central team will facilitate patient flow across HSPs
- Bed access at the earliest point
- Two dedicated Mental Health Patient Flow Coordinators (PFCs) based at Royal Perth Hospital
- Near-live dashboard
Service 3, RPBG
## Service 3, RPBG

<table>
<thead>
<tr>
<th>Metric</th>
<th>Annual (estimated projection)</th>
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<tbody>
<tr>
<td>Beds</td>
<td>120</td>
</tr>
<tr>
<td>Admissions</td>
<td>2400</td>
</tr>
<tr>
<td>Average Length of Stay</td>
<td>18 days</td>
</tr>
<tr>
<td>ECT Procedures</td>
<td>650</td>
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<tr>
<td>Outpatient Referrals Accepted</td>
<td>3200</td>
</tr>
<tr>
<td>Average length of episode</td>
<td>67 days</td>
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<tr>
<td>RPH ED Presentations (Mental Health Related)</td>
<td>8000</td>
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Service 3 Group, RPBG

- Bentley Health Service Mental Health Program
  - Program Manager

- Midland & State-wide Mental Health Program
  - Program Manager

- Royal Perth Hospital & City East Community Mental Health Program
  - Program Manager

- Adult Inpatient Bentley Program
  - Medical Clinical Lead

- Bentley Community Program
  - Medical Clinical Lead

- EMHS Youth Unit (EMyU)
  - Medical Clinical Lead

- Older Adult Program S3
  - Medical Clinical Lead

- Midland Community Program
  - Medical Clinical Lead

- MHERL (Mental Health Emergency Response Line) Program
  - Medical Clinical Lead

- SAMHS/Wungen Kartup Program
  - Medical Clinical Leads

- Older Adult Program S3
  - Medical Clinical Lead

- Royal Perth Hospital Program
  - Medical Clinical Lead

- City East Community Program
  - Medical Clinical Lead

- Older Adult Program S3
  - Medical Clinical Lead

Clinical Governance
Armadale Health Service

**Inpatient Services**
- Emergency Department
- Older Adult: 8 authorised (WA Mental Health Act 2014) beds
- Adult: 27 authorised open beds
- Adult: 6 authorised secure beds
- Consultation Liaison Service
- Theatre based ECT

**Community Services**
- Assessment and Treatment Team
- Clinical Treatment Team
- Older Adult Community Mental Health Service
- Early Episode Psychosis Program
- Residential facility; 5 beds

Jacaranda House
St John of God Midland Public Hospital

Inpatient Services

- Emergency Department
- Adult: 25 authorised general adult open beds and 15 authorised general adult secure beds
- Older Adult: 16 authorised elderly open beds
- Mental Health Observation Unit (2019)
Mental Health service pathways

Mental Health Emergency Response Line (MHERL)

Mental Health Triage

Acute Treatment Teams

Specialised Treatment Teams

Community Treatment Teams

Inpatient Care

Inpatient Care

GP Management